

MEDIA RELEASE

EMBARGOED UNTIL 3am 19 March

Saturday 19 March 2016

CANNON REISSUES SAFETY NOTICE FOR FITZROY AND CANTERBURY INBUILT GAS HEATERS

Gas heater manufacturer Cannon has today reissued a safety notice urging homeowners with Cannon Fitzroy or Canterbury inbuilt gas heaters manufactured between 20 March 2001 and 8 October 2009 to have them checked for carbon monoxide spillage.

The company will be meeting the cost of the safety checks, and also providing compensation of up to \$150 for heater owners who had their heaters checked following the initial safety notice that was issued in June last year.

The notice was issued after laboratory testing showed it was possible these heaters could produce potentially hazardous levels of carbon monoxide if they were subjected to certain conditions, including the operation of rangehoods and other exhaust fans in the home.

If there is a fault attributable to the manufacture of the heater itself (as opposed to the way it is installed), Cannon will cover the cost of rectifying the heater. Customers who had heaters rectified following last year's notice should contact Cannon to discuss reimbursement of their costs.

ESV's Director of Energy Safety, Paul Fearon, commended Cannon for reissuing the safety notice and urged Cannon customers with the affected models to contact the company to arrange for a free check.

"ESV has been working closely with Cannon on this issue," Mr Fearon said. "We thank the company for implementing this program to address these safety issues."

Mr Fearon said it is important all gas heaters are checked every two years ensure they are not producing unsafe levels of carbon monoxide.

Full details of Cannon's safety check and rectification program are available at esv.vic.gov.au or cannonappliances.com.au/safety-message.

Cannon customers should contact the company on 1800 035 410 to arrange a check or to discuss reimbursement of costs.

Ends -

For further information or to arrange an interview:
Sharon Rainsbury, Energy Safe Victoria, Tel: 03 9203 9744 or 0427 990 834.