

**DRAFT MEDIA RELEASE
EMBARGOES UNTIL 3AM**

Saturday, 23 January, 2016

Recall announced for 285,000 Microsoft Surface tablet supply cord sets

Microsoft is recalling 285,000 power supply cord sets sold nationwide with its Surface Pro, Surface Pro 2 and Surface Pro 3 tablets between 2013 and 15 July 2015.

The Minister for Energy and Resources, Lily D'Ambrosio, said the cord sets were being recalled due to the risk they could cause an electric shock or fire.

More than four million of the cord sets are being recalled globally as part of the recall.

Minister D'Ambrosio urged Victorians with these tablets to contact Microsoft to arrange for a replacement cord set to be supplied.

"On a number of occasions, the flexible supply cord that plugs into the powerpoint has failed where it plugs into the power supply box, exposing live wires with 240 volts," she said.

"This puts users at risk of electrocution."

"Microsoft has implemented a global replacement program, and all customers who contact the company will receive new cord sets."

"Consumers should stop using these cords immediately and contact Microsoft to arrange replacement."

The Minister said it was important to always buy electrical products from reputable suppliers, such as Microsoft, as they stand behind their product and take prompt action in relation to product replacement.

Further information is available at surface.com/powercord or customers can call 1300 956 757.

Further details on the recall are available at www.esv.vic.gov.au or www.recalls.gov.au.

- Ends -