

Product Safety Recall



Raypak Pool And Spa Heaters

Serial Number Type	Prefix
If alpha-numeric	AL 0507 (i.e. 2005, July) to AL 0708 (i.e. 2007, August) or AN 0507 (i.e. 2005, July) to AN 0708 (i.e. 2007, August)
If numeric only	2007 08 (i.e. 2007, August) to 2008 02 (i.e. 2008, February)



Control panel 24cm x 8.5cm
Background may be black or grey

If your Raypak pool or spa heater was installed after 1st July 2005 and has a built in control panel which looks like the photo on the left, then this is likely to be an affected unit.



Defect Detail:

Water inadvertently entering the unit may lead to a partial malfunction of the over-temperature thermostat control. If this malfunction occurs, there could be a risk of scalding from pool or spa water at temperatures that could exceed 45°C. This is especially a risk in the case of small pool or spa applications where water volume is small and temperatures can rise quickly.

Consumer Action:

Please call toll free on **1800 063 018** between the hours of 8.00 am and 8.00 pm AEDST. Raypak will be arranging to undertake on site service modifications in order to eliminate the potential for this malfunction. These modifications will be made free of charge.

Note: If your unit is used to heat a spa, fully enclosed indoor pool, plunge pool or small lap pool, please immediately disable the unit by turning off the power switch and disconnecting the appliance power cord. For all other pools, turn off the unit as above prior to using the pool, and check the pool temperature before entering the water.



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